

Description of New Classes
Consumer Health Program
Year 2

“Wishing Well” Series - There are four levels of classes to the series, addressing each stage in the funding and project process.

Year 1 – Wishful Thinking

This class is intended to help community, faith-based and other organizations learn about the benefits of partnering with libraries, finding a partner, what to expect from the partnership, and how to begin the funding process. This class is given in presentation style or in individual consultations. This training would be available to anyone seeking funding from the network including librarians, wanting to improve the access of health information in their communities. The class covers an introduction to the NN/LM SE/A, gives ideas for projects, partnership tips, and covers examples of past projects.

Year 2 - Be Careful What You Wish For

The second level class gets even deeper into the funding process and would only be for people planning a full outreach project. This level covers full proposal writing in an online training format. There will be outlines, examples, templates, and samples of good proposals to review. Wording and the elements of a good proposal such as researching, community needs assessments, and outcomes will be provided in this training. Other topics included will be management of time, staff, and resources. Part of the “Measuring the Difference Guide to Planning and Evaluating Health Information Outreach,” developed by NN/LM and NLM staff, will be used. The training will cover the NN/LM funding process and not grant writing in general. It will be developed in year 2 and be available online at any time.

The third and fourth level classes, *Your Wish is Granted* and *Was Your Wish Fulfilled?* will be offered online in Year 3.

Patient Informatics

Health literacy and wellness will be promoted through the development of a class on patient informatics that will cover information regarding communicating with physicians and other health care workers, compiling personal health information and developing a personal health record. The class will be targeted to health consumers, health sciences librarians, and public and school librarians. It will also cover tips or urban legend debunking and other information to assist in the process of becoming a savvy health care consumer. It will include tips on navigating the health system, talking to your healthcare provider, and locating evidence-based health information to help people make sense of the increasingly complex health care system.

Veterans' Health

A course on veterans' health information resources will be developed in Year 2. The intended audience for the course will be veterans' community based organizations and librarians who serve veterans' and their families' health information needs. The course will cover resources for finding information on post-traumatic stress disorder (PTSD), family issues, substance abuse, amputations, support groups, and more. The consumer health outreach coordinator will collaborate with the regional advisory committee for the consumer health program and with network members at Veterans' Affairs libraries to develop the class. The coordinator will target veterans' centers throughout the region as training locations and provide two training classes this year in partnership with VA hospital libraries.